

Bank Aljazira

customer story

بنك الجزيرة
BANK ALJAZIRA

AEOS gives Bank Aljazira flexibility for now and the future

Facts at a glance

- 2 headquarters
- 100+ branches
- 470 door licences
- 3800 identifiers
- 6 users

AEOS gives Bank Aljazira flexibility for now and the future

Existing hardware and cards re-used, and third-party systems integrated

Bank Aljazira is a Saudi Arabian financial group that provides individuals, businesses and institutions with a wide range of Shari'ah-compliant financial services. When the physical access control system protecting its headquarters became obsolete, it replaced it with AEOS because of the flexibility and futureproofing AEOS offers.

A closed system, closed down

The bank's two HQ buildings, based in Jeddah and Riyadh, were both protected by a physical access control system that was withdrawn by its manufacturer. This meant there was no longer any support available from the manufacturer. And they also couldn't provide training for the bank's IT and security teams to enable them to solve system issues in-house.

This existing, now obsolete, access control system was based on closed architecture and so was restrictive in terms of adding integrations. Another major concern for the bank was that it used special identity badges that were specific to that system.





Centralisation and easy integrations

Bank Aljazira wanted a new, state-of-the-art access control system for its two headquarters and 100+ branches. And it wanted this new system to integrate easily with any existing or future systems, technologies and hardware and enable centralised control.

AEOS provides openness and unity

When looking at replacements for its physical access control system, Bank Aljazira liked the way AEOS is built on an open platform and offers great flexibility. And valued the fact that AEOS integrates easily with multiple technologies from multiple vendors, and information from all connected systems can be accessed via one easy-to-use interface.

Make the most of existing investments

The bank also appreciated that AEOS would enable it to continue using its existing hardware and cards. And it felt reassured by the AEOS training provided, alongside prioritised support from the Nedap technical team and local support in Saudi Arabia from Nedap channel partner SecuTronic.

SecuTronic installed AEOS at Bank Aljazira's new branches first and then its two HQ buildings. There was no system downtime during the move, so security levels weren't affected. And SecuTronic was able to reuse the bank's existing infrastructure for AEOS. A centralisation programme then followed to connect all of the bank's locations to its central AEOS server.

“It’s, understandably, very concerning when your access control system becomes obsolete and you’re left with badges and a set-up specific to that system. But, thanks to AEOS’s flexibility, we can always find a way around these challenges. We’re really pleased we’ve been able to give Bank Aljazira a strong new platform for a fully centralised and integrated approach to security management.”

Junaid Ul Haq, Senior Sales Manager at Nedap



Seamless connections

Bank Aljazira's AEOS system is now integrated seamlessly with a variety of its other systems. This includes its systems for:

- HR management.
- Security and information management.
- Time and attendance tracking.
- Biometric identification systems.

AEOS's flexibility has also enabled Bank Aljazira to integrate a range of readers, including:

- Third-party card readers.
- Long-range RFID readers and automatic number plate recognition (ANPR) to enable streamlined, secure vehicle access.
- Nedap's NVITE multi-technology card readers, which have allowed the bank to continue using its existing identity badges with AEOS, so it doesn't have the expense and inconvenience of replacing them.

“AEOS is great to work with. It's high level of adaptability, scalability and integration options means we can always find a solution that works. And, as was the case for Bank Aljazira, we can install a new AEOS system and switch locations over to it without there being any risk to security during the move.”

Adeel Alvi, Director – Smart security and ELV solutions at SecuTronic