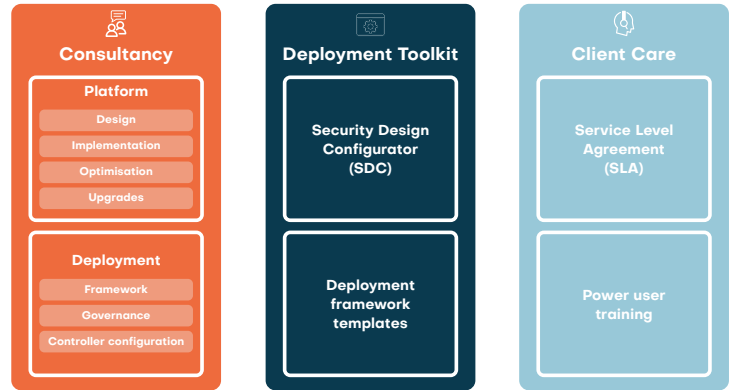


Enterprise Professional Services: Client Care

Getting the most out of your access management

Through our Enterprise Professional Services, we provide a 3-pillar approach designed to help you get the most out of your AEOS access control system: Consultancy, Deployment Toolkit, and Client Care.

Our services offer you assistance in the complete implementation of your Nedap access management platform. But you can also choose the service(s) you need at any point in your access control journey.



Client Care

Service Level Agreement (SLA)

Power user training

Client Care

When it comes to Client Care services, we offer two robust options: Service Level Agreement (SLA) and Power user training.

Service Level Agreement (SLA)

Over the years, we've built significant experience in solving operational challenges that come with growing access management platforms.

We're here to help you.

With a service level agreement in place, our helpdesk can support you and your integrators with day-to-day operations and system changes. We can also work with you to analyse and fix any issues that may arise.

Power user training

Your application administrators will be power users of Nedap access control. And they'll be happy to know that they have our technical help, training, and knowledge sharing. In short, your power users will end up knowing (almost) everything about Nedap access control management.

In turn, your power users will be fully equipped to:

- Install and configure AEOS hardware and software
- Maintain the AEOS Application
- Support AEOS end-users in daily use, troubleshooting, and incidents
- Update configurations or network settings, keep your system up to date, and more

Let's talk

Want to chat through your specific needs? Or get more info on what we offer through our Enterprise Professional Services?

We'd love to hear from you.

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